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Nature Care College

Ethics, Cultural Diversity and Referral

DESCRIPTION	This unit deals with cultural and linguistic awareness required to work effectively and holistically with clients from diverse backgrounds and experiences. It also covers the skills and knowledge required for delivering an ethical and legal counselling service which ensures the rights of all clients. The process of client referral is addressed.	
DURATION	24 hours	
LEARNING OUTCOMES	By the conclusion of this workshop, participants should be able to: <ol style="list-style-type: none">1. Show respect for cultural diversity, sexuality and spiritual preferences in all communication and interaction with clients, co-workers and colleagues.2. Demonstrate the ability to accept and assist clients to clarify their aims and requirements in the context for the culture, background and individual needs.3. Identify indicators of client issues requiring specialty services, referral or alternative sources for guidance and support.4. Understand the process of record keeping and confidentiality.5. Demonstrate the use of communication which respects cultural diversity and where barriers or conflicts arise seek assistance.6. Address clients and counsellors rights, ethical issues and legal requirement applicable to all human relationships and the therapeutic relationship specifically.7. Demonstrate the ability to analyse issues involved in counseling practice which may impact on the counsellor relationships such as personal biases, values and special needs.	
TEACHING METHOD	The primary teaching methods used will be: <ol style="list-style-type: none">1. Lecturer presentation, class discussion, video, role plays, case studies.	
ASSESSMENT	Hypothetical role play and group presentation Followed by Question and Answer assessment	Weeks 7 - 12
	Pass mark	60%
	Each component must be successfully completed in order to achieve competency	
ATTENDANCE	90% minimum	
PRE-REQUISITES	Introduction to the Holistic Perspective, Counselling and the Therapeutic Relationship, Counselling 1A, Counselling Theories, Emotional Development and Healing, Counselling 1B.	

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CO-REQUISITES	Counselling Skills in Practice A, and Transpersonal Counselling in Practice.
MATERIALS REQUIRED	Notebook, pen
TEXTBOOKS	<p>Compulsory: Corey, Gerald <i>Theories and Practice of Counselling and Psychotherapy</i>, 7th ed. 2005, Brooks/Cole, US</p> <p>Recommended Reading / References: Nil</p>
COMPETENCIES PARTIAL COMPLETION	<p>This Unit of Study is in full completion of the following two competencies within the Diploma of Counselling (CHC51708): CHCCSL508A-Apply legal and ethical responsibilities in counselling practice HLTHIR403B-Work effectively with culturally diverse clients and co-workers And is in partial completion of CHCICS303A Support Individual And in partial completion of the following competency/competencies within the above qualification: CHCICS303A-Support individual health and emotional well being</p>

WEEK BY WEEK OUTLINE

WEEK 1	Introduction to the course and assessments. Defining Ethics and codes of conduct Defining Culture
WEEK 2	Professional and Ethical Guidelines Industry standards of ethical and legal practice in Counselling Review PACFA's professional Code of Ethics Defining Malpractice
WEEK 3	Ethical decision making : key concepts Introduce The Ethical decision making Model Case study
WEEK 4	Ethics in Action DVD part 1 Class discussion
WEEK 5	The complementary role of the Counsellor Group Preparation time for presentations
WEEK 6	Referral Case study
WEEK 7	Ethics in Action, DVD part 2 Class discussion
WEEK 8	Self – Assessment : Your values, attitudes and beliefs about ethical and professional Issues Group Preparation time
WEEK 9	Cultural Diversity Issues : Multiculturalism Case Study
WEEK 10	Cultural Diversity Issues : Sexuality Spiritual and Religious Concerns
WEEK 11	Assessment Presentations
WEEK 12	Assessment Presentations

NOTE: Handouts for this course that include Case Studies and Questionnaires come from *'Issues & Ethics in the Helping Professions' – Corey, Corey & Callanan, 1993.*)

Please be respectful of your fellow students and arrive on time for class. Please ensure all mobile phones are turned off prior to the commencement of class.

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